



## AGENDA

INTERNATIONAL ASSOCIATION FOR COURT ADMINISTRATION

SINGAPORE CONFERENCE

11-14 NOVEMBER 2024

**“Building Trust in The Judiciary”**

**Monday, 11 November 2024**

TIME	EVENT	LOCATION
12:00 pm to 3:00 pm	<b>IACA Board Meeting</b> <i>Per Invitation Only</i>	State Courts Boardroom, Level 34 Address: 1 Havelock Square, Singapore 059724
5:00 pm – 7:30 pm	<b>Conference Registration Open</b>	Supreme Court Atrium Address: 1 Supreme Court Lane, Singapore 178879
5:15 pm – 5:45 pm	<b>Guided Tour of the Supreme Court</b>	Supreme Court Atrium Address: 1 Supreme Court Lane, Singapore 178879
5:30 pm – 6:00 pm	<b>Guided Tour of the Supreme Court</b>	Supreme Court Atrium Address: 1 Supreme Court Lane, Singapore 178879
6:00 pm – 7:30 pm	<b>Welcome Reception</b> <b>Opening addresses by</b> <b>Juthika Ramanathan</b> Chief Executive (Office of Chief Justice) The Supreme Court of Singapore  <b>Luis María Palma</b> President of IACA	Supreme Court Atrium Address: 1 Supreme Court Lane, Singapore 178879
7:30 pm – 8:00 pm	<b>Guided Tour of the Supreme Court</b>	Supreme Court Atrium Address: 1 Supreme Court Lane, Singapore 178879

**Tuesday, 12 November 2024**

TIME	EVENT	PRESENTERS	LOCATION
8:30 am – 11:00 am	<b>Conference Registration</b>		
9:00 am – 9:10 am	<b>Welcome Remarks</b>	<b>Luis María Palma</b> President of IACA	State Courts Address: 1 Havelock Square, Singapore 059724
9:10 am – 9:40 am	<b>Keynote Address</b>	<b>Sundaresh Menon</b> The Honourable the Chief Justice The Supreme Court of Singapore	Main conference venue: B2 Havelock Hall  Introduction: Emcee
<b>Thematic Track: AI and Impact on the Judiciary</b>			
9:40 am – 10:40 am	<b>Plenary Session:</b>  Artificial Intelligence  AI Governance and the Justice System	<b>Kevin J. Bowling</b> JD/MSJA/ICM Fellow CAO, IACA – <b>Moderator</b>  <b>Tan Ken Hwee</b> Chief Transformation and Innovation Officer, Singapore Courts  <b>Giuseppe M. Fazari</b> Professor at Monmouth, University, USA IACA, North America Board	Level B2: Havelock Hall  Introduction: Emcee

**Tuesday, 12 November 2024**

TIME	EVENT	PRESENTERS	LOCATION
10:40 am – 11:10 am	<b>Tea Break</b>		
11:10 am – 11:55 am	<b>Breakout Sessions:</b> #1 Self-Representation in ODR and Court Procedures: When and How Can Technology Guarantee Appropriate Support?	<b>Elena Alina Ontanu</b> The Netherlands, Tilburg University	Level B2: Havelock Hall  Introduction: Emcee
	#2 Generative AI in the Legal Sector	<b>Ernie Quah</b> VP, Digital Government Consulting  <b>Hannah Lim</b> LexisNexis Legal & Professional, Strategic Partnerships Lead, Asia & Pacific	Level 7 Meeting Rooms  Introduction: Kevin Bowling, CAO, IACA
	#3 Applying AI in Judicial Proceedings	<b>Ari Niki-Tobi</b> CEO/Consultant A.T.Socio-Judicial Consulting	Level 1 Theatre  Introduction: Tim Bunjevack, Co-Managing Editor, IJCA
11:55 am – 12:05 pm	<b>Transition</b>		
12:05 pm – 12:50 pm	<b>Breakout Sessions:</b> #1	<b>Elena Alina Ontanu</b>	Level B2: Havelock Hall

**Tuesday, 12 November 2024**

TIME	EVENT	PRESENTERS	LOCATION
	Artificial Intelligence and Justice: Reconciling justice values and technology development	The Netherlands, Tilburg University	Introduction: Emcee
	#2 AI Governance - An Operational Challenge  Plenary Follow-Up Session	<b>Kevin J. Bowling</b> JD/MSJA/ICM Fellow CAO, IACA - <b>Moderator</b>  <b>Giuseppe M. Fazari</b> Professor at Monmouth University, USA IACA, North America Board	Level 7 Meeting Room  Introduction: Suzanne Schneider, CFO, IACA
	#3 Challenges and Risks related to AI	<b>Davit Mkrtchyan</b> Business Development Manager, eJustice SYNERGY, Armenia	Level 1 Theatrette  Introduction: Tim Bunjevaca, Co-Managing Editor, IJCA
12:50 pm – 1:30 pm	Lunch		
Thematic Track: Disinformation and Impact on Trust in the Judiciary			

**Tuesday, 12 November 2024**

TIME	EVENT	PRESENTERS	LOCATION
1:30 pm – 1:45 pm	<b>Presentation by Platinum Sponsor CrimsonLogic</b>	Generative AI and Access to Justice: A System Integrator's View	Level B2: Havelock Hall  Introduction: Emcee
1:45 pm – 3:00 pm	<b>Plenary Session:</b>  Disinformation, Trust, and Communications	<p><b>Patrick Nathan</b> Communications, Crisis and Resilience Specialist - <b>Moderator</b></p> <p><b>Santiago Otamendi</b> Judge of the Supreme Court of Justice of the City of Buenos Aires, Argentina</p> <p><b>Marc A. Giroux</b> Commissioner for Federal Judicial Affairs and Executive Director and Senior General Counsel, Canadian Judicial Council</p> <p><b>Edward Lim</b> Research Director, Nexus Link</p> <p><b>Joshua Phua</b> Client Director, Edelman Singapore</p>	Level B2: Havelock Hall  Introduction: Emcee

**Tuesday, 12 November 2024**

TIME	EVENT	PRESENTERS	LOCATION
3:00 pm – 3:30 pm	<b>Tea Break</b>		
3:30 pm – 4:15 pm	<b>Breakout Sessions:</b> <b>#1</b> Families in Transition: An innovative court education program for positive and effective parent resolution in complex, high conflict families	<b>Kristen Trebil-Halbersma</b> Court Consulting Managing Director National Center for State Courts	Level B2: Havelock Hall  Introduction: Emcee
	<b>#2</b> Access to Justice Human Rights of Disabled People	<b>Genoveva Ferrero</b> General Secretary of Administration and Budget of the Judiciary of the City of Buenos Aires, Argentina  <b>Marcela De Langhe</b> Judge of the Supreme Court of Justice of the City of Buenos Aires	Level 7 Meeting Rooms  Introduction: Suzanne Schneider, CFO, IACA
	<b>#3</b> Building Trust in the Judiciary Perspectives from Poland	<b>Wojciech Piatek</b> Professor from Supreme Administrative Court in Warsaw, Adam Mickiewicz University in Poznan, Poland  <b>Jan Olszanowski, PhD</b>	Level 1 Theatre  Introduction: Emcee

**Tuesday, 12 November 2024**

TIME	EVENT	PRESENTERS	LOCATION
		Judge in Court of Poznan, Adam Mickiewicz University in Poznan	
4:15 pm – 4:25 pm	<b>Transition</b>		
4:25 pm – 5:10pm	<b>Breakout Sessions:</b> <b>#1</b> Building a case for human connection as a tool to promote responsible, authoritative reporting of the courts	<b>Liz Kennedy</b> Judicial Communications Manager from the Office of the Chief Justice, New Zealand	Level B2: Havelock Hall  Introduction: Emcee
	<b>#2</b> Communication from the Citizen's Perspective: The Case of a Court in Southern Italy ESF-Sicily Region	<b>Monica Menini</b> Lawyer, Consultant in Judicial Innovation, FORMEZ PA, Presidency of the Council of Ministers, Italy <b>Arianna Toniolo</b> Consultant in Judicial Innovation, FORMEZ PA, Presidency of the Council of Ministers, Italy	Level 7 Meeting Rooms  Introduction: Suzanne Schneider, CFO, IACA



**Tuesday, 12 November 2024**

TIME	EVENT	PRESENTERS	LOCATION
	#3 Building Trust in the Judiciary	<b>Oleksandr Sydielnikov</b> Legal Advisor, USAID Justice for All Activity	Level 1 Theatre  Introduction: Tom Bruton, CEO, IACA
5:10 pm – 5:20pm	<b>Transition</b>		
5:20 pm – 6:20 pm	<b>Side Meeting</b>  <b>Hosted by the Supreme Court of Justice of the City of Buenos Aires</b>  <b>Leadership, Management and Cooperation in the Judiciary</b>  <b>Personal Safety of Judges</b>	<b>Inés Weinberg</b> President of the Supreme Court of Justice of the City of Buenos Aires, Argentina  <b>Santiago Otamendi</b> Judge of the Supreme Court of Justice of the City of Buenos Aires, Argentina  <b>Marcela De Langhe</b> Judge of the Supreme Court of Justice of the City of Buenos Aires, Argentina  <b>Luis Francisco Lozano</b>	State Courts Address: 1 Havelock Square, Singapore 059724  <b>Level 34 Board Room</b>

Tuesday, 12 November 2024

TIME	EVENT	PRESENTERS	LOCATION
		Judge of the Supreme Court of Justice of the City of Buenos Aires, Argentina  <b>Fermín Igarzabal</b> Secretary General of Administration of the Supreme Court of Justice of the City of Buenos Aires, Argentina - <b>Moderator</b>  <b>Luis María Palma</b> President of IACA - <b>Moderator</b>	
5:20 pm – 6:20 pm	<b>Side Meeting</b>  <b>Hosted by the Head of the Court Administration of the Republic of Kazakhstan</b>	<b>Nail Akhmetzakirov</b> VP for Central Asia of IACA Head of the Court Administration of the Republic of Kazakhstan - <b>Moderator</b>	State Courts Address: 1 Havelock Square, Singapore 059724  <b>Level 7 Upper Cross Room</b>

**Tuesday, 12 November 2024**

TIME	EVENT	PRESENTERS	LOCATION
5:20 pm – 7:00 pm	<b>Tour at the State Courts</b>		State Courts Address: 1 Havelock Square, Singapore 059724

**Wednesday, 13 November 2024**

TIME	EVENT	PRESENTERS	LOCATION
<b>Thematic Track: Access to Justice (A2J) and Impact on Trust in the Judiciary</b>			
8:30 am – 9:30 am	<b>Plenary Session:</b>  Building Judicial Trust through Access to Justice	<b>Fabricio Bittencourt da Cruz</b> Federal Judge, Brazil - <b>Moderator</b>  <b>Marc Richard</b> Chief Justice of New Brunswick, Canada	Level B2: Havelock Hall  Introduction: Emcee and Fabricio Bittencourt da Cruz

**Wednesday, 13 November 2024**

TIME	EVENT	PRESENTERS	LOCATION
9:30 am – 10:00 am	<b>Tea Break</b>		
10:00 am – 10:45 am	<b>Breakout Sessions:</b> #1 World Justice Project, Rule of Law Index and Access to Justice Frameworks	<b>Srirak Plipat</b> Regional Director for Asia Pacific, World Justice Project	Level B2: Havelock Hall  Introduction: Emcee
	#2 Enhancing Judicial Communication: Strategies for Trust and Efficiency	<b>Susan Moxley</b> Straight A Solutions	Level 7 Meeting Rooms  Introduction: Sheryl Loesch, Chair of the Advisory Committee, IACA
	#3 Trust and Confidence in the Judiciary - A Road to Effective Court Management: Achievements and Challenges	<b>Tina Brecej</b> Vice President of IACA for Europe Advisor to the President of Supreme Court of Justice of Slovenia	Level 1 Theatre  Introduction: Tina Brecej, VP for Europe, IACA
10:45 am – 10:55 am	<b>Transition</b>		

**Wednesday, 13 November 2024**

TIME	EVENT	PRESENTERS	LOCATION
10:55 am – 11:40 am	<b>Breakout Sessions:</b>  #1 From Courtroom to the Community: The Malaysian Perspective	<b>Noradura Binti Hamzah</b> Director, Policy and Legislation Division Office of the Chief Registrar Federal Court of Malaysia	Level B2: Havelock Hall  Introduction: Emcee
	#2 The US Judiciary's Citizen Outreach Program	<b>Thomas G. Bruton</b> Clerk of Court, U.S. District Court for the Northern District of Illinois  <b>Sheryl Loesch</b> Clerk of Court, U.S. Bankruptcy Court for the Middle District of Florida	Level 7 Meeting Rooms  Introduction: Sheryl Loesch, Chair of the Advisory Committee, IACA
	#3 Access to Justice Initiatives  Access to Justice in the Context of the War	<b>Iryna Kotliarova</b> Head, Vyshgorod District Court of the Kyiv Region  <b>Bohdan Burlakov</b> Assistant Head, Vyshgorod District Court of the Kyiv Region	Level 1 Theatre  Introduction: Tim Bunjevack, Co-Managing Editor, IJCA
11:40 am – 11:50 am	<b>Transition</b>		

**Wednesday, 13 November 2024**

TIME	EVENT	PRESENTERS	LOCATION
11:50 am – 12:35 pm	<b>Breakout Sessions:</b> #1 Courts - in the Age of Digital	<b>Ayesha Bin Kalban</b> Registrar, Dubai International Financial Centre Courts  <b>Arul Jose Vigin</b>	Level B2: Havelock Hall  Introduction: Emcee
	#2 Workforce Planning and Court Map Assessment	<b>Jesper Wittrup</b> Metiri Consult, Consultant, Denmark	Level 7 Meeting Rooms  Introduction: Sheryl Loesch, Chair of the Advisory Committee, IACA
	#3 Providing Greater Access to the Courts for Self-Represented Persons through an Enabling Culture and Mindset	<b>Mohammed Jalees</b> Access to Justice Programme, Singapore Courts  <b>Leonard Lee</b> Executive Director, The Community Justice Centre Singapore	Level 1 Theatre  Introduction Tina Brecelj, VP for Europe, IACA
12:35 pm – 1:30 pm	<b>Lunch</b>		

<u>Wednesday, 13 November 2024</u>			
TIME	EVENT	PRESENTERS	LOCATION
1:30 pm – 1:45 pm	Remarks	<b>Tina Mattison</b> President, National Association for Court Management (NACM)	Level B2: Havelock Hall Introduction: Emcee
1:45 pm – 2:45 pm	<b>Plenary Session:</b>  Access to Justice – Self Represented Persons	<b>Santiago Otamendi</b> Judge of the Supreme Court of Justice of the City of Buenos Aires, Argentina - <b>Moderator</b>  <b>Seanna Annisette</b> Small Claims Court Administrator, Judiciary of Trinidad and Tobago <b>Joanne Richardson</b> Managing Director, National Center for State Courts <b>Alexander Woon</b> Provost's Chair, School of Law, Singapore University of Social Sciences	Level B2: Havelock Hall  Introduction: Emcee and Santiago Otamendi
2:45 pm – 3:05 pm	<b>Tea Break</b>		

**Wednesday, 13 November 2024**

<b>TIME</b>	<b>EVENT</b>	<b>PRESENTERS</b>	<b>LOCATION</b>
3:05 pm - 3:50 pm	<b>Breakout Sessions:</b> #1 People Centered E-Services	<b>Sergii Suchenko</b>  <b>Leonid Sapelnikov</b>  <b>Roman Babiy</b> USAID Justice for All Program in Ukraine	Level B2: Havelock Hall  Introduction: Emcee
	#2 The IACA Publications: The Court Administrator (TCA) – International Journal for Court Administration (IJCA)	<b>Eileen Levine</b> Managing Editor of TCA  <b>Tim Bunjevack</b> Co-Managing Editor of IJCA	Level 7 Meeting Rooms  Introduction: Eileen Levine, Managing Editor of TCA, IACA
	#3 Justice for All Activity: Introducing a People Centered Justice Approach in Serbia	<b>Milena Jenovai</b> Project Manager, USAID Mission to Serbia  <b>Momčilo Živadinović</b> Objective Lead, USAID Justice for All Activity Serbia  <b>Dragana Lukić</b> Deputy Chief of Party, USAID Justice for All Activity Serbia	Level 1 Theatre  Introduction: Dave Byers, VP for Associations, IACA
3:50 pm – 4:00 pm	<b>Transition</b>		



**Wednesday, 13 November 2024**

TIME	EVENT	PRESENTERS	LOCATION
4:00 pm – 4:45 pm	<b>Breakout Sessions:</b> #1 Court Administration in Kazakhstan	<b>Nail Akhmetzakirov</b> Vice President of IACA for Central Asia Head of the Court Administration of Kazakhstan  <b>Shakir Shayakhmetov</b> Head of International Relations of the Court Administration of Kazakhstan  <b>Akan Zhumagulov</b> Chairman of the Astana City Court, Supreme Court of the Republic of Kazakhstan	Level B2: Havelock Hall  Introduction: Emcee
	#2 Access to Justice in Rural and Remote Areas: Perspective from the Courts of Vanuatu and Kiribati	<b>Tetiro Semilota</b> Chief Justice of Kiribati  <b>Toli Sagaga</b> Director, Pacific Justice Sector Programme, New Zealand	Level 7 Meeting Rooms  Introduction: Eileen Levine, Managing Editor, TCA, IACA
	#3 Court Administration Associations: A Pathway to Judicial Modernization	<b>Dave Byers,</b> VP for Associations of IACA Arizona Supreme Court Administrative Director of the Courts – <b>Moderator</b>	Level 1 Theatre  Introduction: Dave Byers, VP for Associations, IACA

<u>Wednesday, 13 November 2024</u>			
TIME	EVENT	PRESENTERS	LOCATION
		<b>Tina Mattison</b> President, National Association for Court Management (NACM)  <b>Tina Brecej</b> Vice President of IACA for Europe	
5:00 pm – 7:00 pm	<b>Bumboat Experience at Singapore River</b>		
7:15 pm – 9:30 pm	<b>Gala Dinner</b>	<b>Opening Remarks</b> <b>Luis Maria Palma</b> President of IACA	<b>Location:</b> Parkroyal Collection Pickering William Pickering Ballroom Address: 3 Upper Pickering Street, Singapore 058289

<u>Thursday, 14 November 2024</u>			
TIME	EVENT	PRESENTERS	LOCATION
8:45 am – 9:00 am	<b>Remarks</b>	<b>Sandeep Mehta</b> Justice of the Supreme Court of India	Level B2: Havelock Hall  Introduction: Emcee

<b><u>Thursday, 14 November 2024</u></b>			
<b>TIME</b>	<b>EVENT</b>	<b>PRESENTERS</b>	<b>LOCATION</b>
<b>Thematic Track: Excellent Courts in the Administration of Justice/ Court Leadership and the Professionalism of Court Administrators</b>			
9:00 am – 10:00 am	<b>Plenary Session:</b>  The International Framework for Court Excellence - Improving the Quality of Justice and Judicial Administration	<b>Bryan Sykes</b> Chief Justice of Jamaica  <b>Victor Yeo</b> Principal District Judge International Consortium for Court Excellence, Singapore Courts	Level B2: Havelock Hall  Introduction: Emcee and Victor Yeo
10:00 am – 10:30 am	<b>Tea Break</b>		
10:30 am – 11:15 am	<b>Breakout Sessions:</b>  #1  Implementation of the ISO 9001.2015 Standard in the Judiciary of Salta: Effective Judicial Leadership as the Genesis of Cultural Change  Witness cases: Guarantees Court 1 of Orán and Civil Court 1 of Tartagal	<b>Lía Verónica Rodríguez Silva</b> Officer of the Judiciary of Salta, Argentina  <b>Francisco José Oyarzú</b> Judge of Guarantees, Orán, Salta, Argentina	Level B2: Havelock Hall  Introduction: Emcee

**Thursday, 14 November 2024**

TIME	EVENT	PRESENTERS	LOCATION
	<p>#2</p> <p>IFCE - Tackling Challenges Faced by ASEAN Judiciaries and Singapore Courts' Experience in the use of IFCE</p>	<p><b>Terence Tay</b> District Judge, Singapore Courts</p> <p><b>Chan Wai Yin</b> Senior Director, Singapore Courts</p>	<p>Level 7 Meeting Rooms</p> <p>Introduction: Sheryl Loesch, Chair of the Advisory Committee, IACA</p>
	<p>#3</p> <p>The Key to Unlocking Your Potential</p>	<p><b>Kristen Trebil-Halbersma</b> Court Consulting Managing Director National Center for State Courts</p> <p><b>Alecia Burke</b> Court Consulting Managing Director National Center for State Courts</p>	<p>Level 1 Theatre</p> <p>Introduction: Pamela Harris, President-Elect, IACA</p>
11:15 am – 11:25 am	<b>Transition</b>		
11:25 am – 12:10 pm	<p><b>Breakout Sessions:</b></p> <p>#1</p> <p>Leadership and Strategic Agenda Development in Arizona Courts</p>	<p><b>Ann A. Scott Timmer</b> Chief Justice of Arizona</p> <p><b>Dave Byers</b> Director of Administrative Office Supreme Court of Arizona</p>	<p>Level B2: Havelock Hall</p> <p>Introduction: Emcee and Dave Byers</p>
	<p>#2</p> <p>How Dubai's "Smart Transformation Journey"</p>	<p><b>Alia Abdulla Abduljabar Mohammed</b> <b>Almajid AlMheiri</b></p>	<p>Level 7 Meeting Rooms</p>

<b><u>Thursday, 14 November 2024</u></b>			
<b>TIME</b>	<b>EVENT</b>	<b>PRESENTERS</b>	<b>LOCATION</b>
	empowers the public, streamlines processes and ensures business continuity	Head of Strategy Organizational Performance Department, Dubai Courts	Introduction: Amel Arfaoui, VP for MENA, IACA
	#3 Building Trust with Knowledge Management – The Singapore Courts' experience	<b>James Leong</b> Chief Knowledge Management Officer Singapore Courts	Level 1 Theatrette  Introduction: Tom Bruton, CEO, IACA
12:10 pm – 12:20 pm	<b>Transition</b>		
12:20 pm – 12:50 pm	<b>IACA Membership Meeting</b>		Level B2: Havelock Hall  Introduction: Luis Maria Palma, President, IACA
12:50 pm – 1:00 pm	<b>Group Photo</b>		Level 1: Foyer
1:00 pm – 2:00 pm	<b>Lunch</b>		